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## FAREHAM BOROUGH COUNCIL / HAMPSHIRE COUNTY COUNCIL

# AGENDA FAREHAM MUSEUM JOINT MANAGEMENT COMMITTEE

PLEASE NOTE THAT THE MEETING WILL BE HELD AT WESTBURY MANOR MUSEUM AND <u>NOT</u> AT THE CIVIC OFFICES, FAREHAM

Date: Tuesday, 8 October 2013

*Time:* 10.00 am

Venue: Westbury Manor Museum - Westbury Manor

**Members:** Councillor Mrs C L A Hockley (Fareham)

(Chairman)

Councillors B Bayford, Fareham

P Latham, Hampshire County Council G Ringrow, Hampshire County Council

Other Representatives Mrs A Baxandall, Friends of Fareham Museum

Mrs B Clapperton, Friends of Fareham Museum

For further information please contact:
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#### 1. Appointment of Chairman

#### 2. Apologies for Absence

#### 3. Appointment of Vice-Chairman

#### **4. Minutes** (Pages 1 - 6)

To confirm as a correct record the minutes of the meetings of the Joint Management Committee held on 4 February 2013 and 20 June 2013 respectively.

#### 5. Westbury Manor Museum - Curator's Report (Pages 7 - 18)

To consider a report by the Museum Curator regarding activities at or relating to Westbury Manor Museum for the period May to September 2013.

#### 6. Presentation - Big Theme 2014

To receive a brief presentation from the Museum Curator on Big Theme 2014.

#### 7. Westbury Manor Museum Opening Hours (Pages 19 - 22)

To consider a report by the Museum Curator concerning a review of Westbury Manor Museum opening hours.

#### 8. Budget 2013/14 Update (Pages 23 - 24)

To consider a report on the budget for 2013/14.

#### 9. Hampshire Solent Cultural Trust - Update

To receive a verbal update from the Strategic Manager Visitor Services on progress relating to Hampshire Solent Cultural Trust.

#### 10. Date of Next Meeting

P GRIMWOOD Chief Executive Officer

Civic Offices
Civic Way
Fareham
PO16 7AZ
www.fareham.gov.uk
30 September 2013

### Agenda Item 4

## FAREHAM BOROUGH COUNCIL/HAMPSHIRE COUNTY COUNCIL

# Minutes of the Fareham Museum Joint Management Committee

(to be confirmed at the next meeting)

Minutes of a meeting held on 4 February 2013 at Westbury Manor Museum, Fareham

PRESENT: Councillor Mrs C L A Hockley (Fareham)

(Chairman)

Councillors: J V Bryant (Hampshire) (Vice-Chairman)

Friends of Fareham

Museum: Mrs B Clapperton and Mrs A Baxandall

#### 1. APOLOGY FOR ABSENCE

An apology for absence was received from Councillors B Bayford (Fareham) and R H Price, JP (Hampshire).

#### 2. MINUTES

RESOLVED that, the minutes of the meeting of the Fareham Museum Joint Management Committee held on 25 October 2012, be confirmed and signed as a correct record

#### 3. WESTBURY MANOR MUSEUM - CURATOR'S REPORT

The Joint Management Committee considered a report by the Community Curator, Tom de Wit, which provided an update on general progress and performance of the Museum, over the period October to December 2012 (copy of report fm-130204-curator's report -curator's report circulated with agenda).

Members commented that volunteers play a large part in the delivery of the service but are not represented on the Committee. It was suggested that a volunteer could be co-opted to the Committee so no update would be required to the Constitution. It was RESOLVED that:-

- (a) Tom be thanked for his informative report;
- (b) The Committee extend their thanks to Tom and his team for all their hard work in putting on the events and activities detailed in the report; and
- (c) Tom to arrange for a Westbury Manor Museum volunteer to attend future meetings of the Museum Joint Management Committee.

#### 4. FINANCIAL REPORT AND PROPOSED REVENUE BUDGET 2013-14

The Joint Management Committee considered a report by the Strategic Manager Visitor Services which outlined progress with the current year's budget and proposed revenue budget 2013/14 (copy of report fm-130204-budget report circulated with agenda).

Members were informed the report had been updated from the previous meeting to include in the budget figures a breakdown of additional contributions made by Fareham Borough Council as requested at the previous meeting (minute 7 of 25 October 2012 refers).

It was RESOLVED that the budget is acceptable and agreed

#### 5. ANNUAL AUDIT RETURNS

The Joint Management Committee considered a report by the Strategic Manager Visitor Services regarding annual audit returns (copy of report fm-130204-annual audit return-budget report circulated with agenda).

It was RESOLVED that:-

- (a) the information in this report be noted; and
- (b) the date of the next Committee meeting be arranged for June 2013 to allow the Joint Management Committee to approve the accounting statements and the governance statement before the statutory deadline.

#### 6. MUSEUMS ACCREDITATION 2013

The Joint Management Committee considered a report by the Strategic Manager Visitor Services regarding the Arts Council Museums Accreditation Scheme (copy of report fm-130204-museums accreditation circulated with agenda).

Members were informed that Jo Bailey, Project Sponsor and Collections Team Manager would be available to make a presentation about the accreditation scheme to Committee members at a future meeting. It was suggested and agreed that volunteers should be invited to attend the presentation.

It was RESOLVED that:-

- (a) the information provided in the report on the Arts Council Museums Accreditation Scheme, the aims and benefits of the Scheme, progress made against the preparing the Accreditation Return and the implications for the JMC be noted;
- (b) a presentation regarding the Museums Accreditation Scheme be given at the next Committee meeting; and
- (c) museum volunteers be invited to attend the above presentation.

#### 7. PROPOSAL FOR A NEW TRUST - UPDATE

The Joint Management Committee considered the updated information regarding the proposal for a Hampshire Solent cultural trust (FIM project) (copy of report fm-130204-new trust proposal circulated with the agenda). It was noted that a further report from Hampshire County Council would be available at the end of March 2013.

It was RESOLVED that:-

- (a) the contents of the report be noted; and
- (b) the Head of Leisure & Community, in consultation with the Chairman of the Committee (Cllr Mrs Hockley) would provide a written response to the proposals following publication of the March report.

#### 8. SERVICE PLAN 2013-2014

The Joint Management Committee considered a report by the Community Curator regarding the outline draft Service Plan for 2013-2014 (copy of report fm-130204-service plan circulated with agenda). He highlighted a number of areas which had been updated, in particular:-

- Focus on training of volunteers and volunteer rota (1.1)
- Detailed commitment of holiday activities (1.2)
- Encouraging links between volunteer groups to bring to strands together and increase income generation. (1.3)
- Details of school projects, in particular, working with Ashcroft Arts Centre

It was noted that this work was possible because of the new structure now in place.

RESOLVED that the report be noted.

#### 9. INVENTION AND DISCOVERY EVENING

Members of the Joint Committee were invited to attend a private viewing at Westbury Manor Museum to take place on 15 February 2012 between 6pm to 8pm. The event has been arranged to mark the opening of Invention and Discovery, an installation by children from Cams Hill School. This was developed as a creative response to the

4

National Science Week topic, "Invention and Discovery". The pupils were assisted by local artist Alex Hoare and the installation will be on show until 30 March 2013.

RESOLVED that the above information be noted.

#### 10. DATE OF NEXT MEETING

RESOLVED that the next meeting of Fareham Museum Joint Committee will take place on Monday 10 June 2013 commencing at 10.00am in Westbury Manor Museum.

Members were asked to note that at the next meeting, the Joint Committee would be required to consider and approve the accounting statements and the governance statement in advance of the statutory deadline (minute 5 above refers).

(The meeting started at 10.00am and ended at 11.10am)

## FAREHAM BOROUGH COUNCIL / HAMPSHIRE COUNTY COUNCIL

# Minutes of the Fareham Museum Joint Management Committee

(to be confirmed at the next meeting)

Minutes of a meeting held on Thursday, 20 June 2013 in the Civic Offices, Fareham

#### PRESENT:

Councillor Connie Hockley (Fareham) (Chairman)

Councillor B Bayford (Fareham)

#### 1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Mrs B Clapperton, Mrs A Baxandall (Friends of Fareham Museum) and Councillor R H Price, JP (Hampshire).

#### 2. ANNUAL AUDIT RETURNS 2012/13

The Committee gave consideration to the information contained in the Annual Audit Returns document 2012/13 presented at the meeting. To assist members, a copy of the Westbury Manor Museum JMC 2012/13 Budget Report and Revenue Budget 2013/14, which reflected the figures contained in the document, was circulated at the meeting.

It was proposed and agreed that the Annual Audit Return be approved and signed by the Chairman accordingly.

RESOLVED that the Annual Audit Return 2012/13 be approved.

#### 3. DATE OF NEXT MEETING

RESOLVED that the next meeting of Fareham Museum Joint Committee will take place on Tuesday, 8 October 2013 commencing at 10.00am in Westbury Manor Museum.

(The meeting started at 4.00 pm and ended at 4.12 pm).

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Committee:	WESTBURY MANOR MUSEUM, FAREHAM
	JOINT MANAGEMENT COMMITTEE
Date of Meeting:	08 October 2013
Title of Report:	CURATOR'S REPORT
Author:	Tom de Wit

#### **Purpose:**

Report on activities at or relating to Westbury Manor Museum Covering period May to September 2013

#### **Recommendation:**

It is recommended that this report is noted

#### 1 Providing a welcoming and Well maintained Museum

1.1 Museum Service Delivery
In June 2013, Westbury Manor Museum passed the significant milestone of one year successful service delivery with the new Volunteer team.

As the service enters the second year with this model of delivery, the Volunteer team has developed beyond the initial phase of supporting basic operational service delivery at the site and are now contributing significantly to the capacity of the museum to deliver exciting and well-received programming. Volunteers have made a significant contribution to projects in this report – including the **Then and Now** exhibition— with many of the contemporary photographs produced by the volunteer team, working directly with the Exhibitions team. Some of these photographs are the only modern counterparts the museum has of well known historic local views and have been added to the permanent archive.

Specialist skills brought by the volunteer team were also employed to great effect producing the **SPEED!** Exhibition – producing several short films and configuring digital image projections which form an integral part of this exhibition.

The integration with the Ashcroft Arts Centre has also delivered some fresh interpretation of the space through the summer **Dramatic Discovery** workshops, which engaged local children in week-long workshops held at the museum led by a drama professional in which the children created, produced, directed and acted in a performance inspired by the museum and its collections. At the end of the workshop the piece was performed live in the museum, which gave a

completely new perspective on the museum and its collections, caused the audience to engage closely with the exhibits inspiring the work and provided an opportunity for local children to participate in activity which will build confidence, creativity and organisational skills and may inspire future engagement with the Arts.

Also during this period, the museum has continued to deliver outdoor events which support the work of Fareham's Town Centre and Parks and Open Spaces teams and contribute to vibrant town centre activity.

The museum has worked with the Parks and Open Spaces team to support Fareham in Bloom by promoting access and engagement within Westbury Manor Gardens, and has produced outdoor interpretation to support the work done by this team.

A particular success was the **Festival of Anglo Saxon Life** in June delivered by historical research and re-enactment group "Weorod".





This group base al their interpretation (even down to textiles used in costumes) in historical evidence, including replicas of spear-heads discovered in the Wallington river, now held in the British Museum.

#### 1.2 Friends of the Museum

Several members of the Volunteer team have also joined the Friends of Fareham Museum, one of whom is now a committee member and is building them a new website.

Also new to the Friends and on the Committee is the Chair of Cultural Journeys, a community organisation which has worked with the museum to deliver a successful, Lottery-funded exhibition and book project.

As an independent charitable organisation, the Friends of Fareham Museum are well placed to secure external funds to support the work

of the museum in the community and this new committee member brings considerable skills in this area to the Friends group.

#### 1.3 Visitor Figures

The visitor figures for this year are healthy, and are over 1,000 people higher than by the same time last year, even taking into account the hugely successful Olympic Torch Month during July 2012.

The Success of the Lego Mania programme can clearly be seen during April and May. This also included a significant number of new visitors to the museum brought in by this exhibition.

	2006	2007	2008	2009	2010	2011	2012	2013
January	Closed	2858	2374	2964	1762	1946	1870	1,300
February	1990	2557	3499	3182	2367	2402	1799	2,046
March	1850	2511	1943	3368	3347	2659	1872	1,555
April	2396	2173	3222	3118	3367	2605	1816	4,463
May	2690	2546	2782	2138	2687	1971	449 (Closed except 7days)	3,235
June	2470	2887	2671	2615	2696	1797	1,852	2,281
July	2576	2574	2654	3065	2935	2175	4,992	1,545
August	3632	3171	3437	3781	3333	2266	2,449	1,823
Sept.	3174	2553	2813	2206	2124	1648	1,414	Total
October	3219	3019	2921	3514	2471	1950	2,416	for year
November	2459	2546	2491	2496	2530	1951	1,566	to
December	2079	2134	2162	1808	1563	1813	1,070	August 18,248
Total Year	28,535	29,269	32969	34,255	31,221	25,183	23,565	

#### 2 Hosting Special Temporary Exhibitions and related events

#### 2.1 Then and Now exhibition

6 April to 29 June

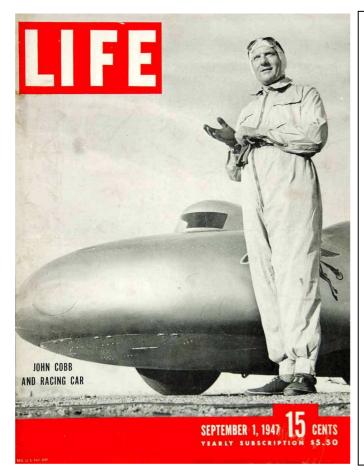
The Exhibition Team has searched our photographic archives to find pictures of Fareham from the Victorian period forwards we then worked with museum volunteers from Westbury Manor Museum to take pictures of the same places today.





This lead to a fascinating exhibition of past and present allowing local people to see how their environment has changed, what has remained as well as share memories of the past. This proved a popular exhibition with locals and provoked a lot of discussion and comments. The exhibition proved so popular that it was then displayed at Fareham Library where it was seen by 35,437 people it is now on loan to Wallisdean Junior School until December.

#### 2.2 SPEED! Exhibition



This has been a locally-led exhibition with significant volunteer input.

The exhibition is looking at modern history and local high-tech industry through the lives and achievements of some of the world's greatest pioneers of Speed with local Fareham connections.

In keeping with this theme, the gallery is presented in an industrial style and the exhibition relies on significant multimedia content with two digital projections and three films with audio running simultaneously.

Featured local heroes include John Cobb, The Hon Mrs Victor Bruce, Donald & Malcolm Campbell and Peter Twiss.

John Cobb in 1947

### 3 Caring for collections, promoting access, and providing specialist knowledge and advice

#### 3.1 Caring for collections

The Collections Team has been heavily involved in managing the 2013 Accreditation submission to the Arts Council over the last twelve months, which included the preparation of new collections management policies and plans. Having these collections policies and plans will ensure that Westbury Manor Museum continues to be an 'Accredited Museum' benefiting from membership of the national scheme in many ways, including access to a greater range of funding opportunities.

The Accreditation Assessor for the Arts Council has undertaken a preliminary review of the Westbury Manor Museum return, and is planning to take the museum to the 19 September 2013 panel meeting. Subject to her approval of some additional information we were asked to provide, she would like to recommend that the museum is awarded full Accreditation.

Objects relating to the Borough of Fareham both on display in the museum and in store at Chilcomb House Winchester have been monitored regularly during this period. The environmental conditions at the museum, including temperature and humidity, have been recorded throughout and were checked and found to be satisfactory in July.

### 3.2 Promoting access and providing specialist knowledge and advice

The Collections Team continued to find intriguing objects from the collections stored at Chilcomb House to feature in the Hampshire Hidden Treasure's case. This serves to illustrate the diversity of the collections cared for by Hampshire County Council and that are available for exhibition at Westbury Manor Museum.

The Goblin Teasmade which had been on display from the Social History Collection that became very popular in the 1960s and has come to be regarded as the classic automatic tea maker.

Following this display, the Collections Team have prepared specimens from the Blackmoor hoard for display at Westbury Manor.



The Late Bronze Age hoard, of which this part, was found near Evely Cottage, Hogmoor in 1867. It consisted of over 120 items and some went to the British Museum. The hoard would have been buried around 2,900 years ago and many of the objects appear to have been ritually 'killed' (bent and broken) before being hidden.

Members of the Collections Team also continue to support the exhibitions programme at Westbury Manor Museum. The 'Then and Now' and 'Victorians' exhibitions drew extensively on the expertise and the collections curated by the Photographic Collections Officer, the Keeper of Arts and the Keeper of Social and Industrial History, who all undertook research, selected material and prepared it for display. The collections officers also undertook all the conservation, mounting and packaging of the objects that are to be included in the 'Victorians', which range from Victorian dolls and jigsaw puzzles to pots and pans.

A similar range of specialist work is starting to be carried out in preparation for next year's programme of activities to mark the 100<sup>th</sup> anniversary of the outbreak of the First World War.

#### 4 Inspiring Learning and Community Engagement

#### 4.1 Formal Education Provision:

Over the 4 month period April to July 2013, the Learning and Community Engagement Team worked with **394 pupils** which is **10** school groups in the museum and as outreach. More sessions have been undertaken in September and will be included in the next report. School sessions each have significant work behind

them in terms of admin, liaison, planning and preparation. The Community Engagement and Learning Team are constantly reviewing, evaluating and improving the offer to schools as well as communicating it.

No. of sessions in the museum	No. of children in school groups	No. of outreach sessions/ events	No. of children as outreach
Our Town in the Past session for Meon Cross Yr 4  (+ 1 teacher training visit for 19 staff from Wicor Primary School)	26	5 X special project sessions for Red Barn Primary Yr 5 2 X Minibeast Safari sessions for St Anthony's RC Primary, Yr R 2 X Victorians sessions for Ranvilles Infants, Yr 1	368

Impact evidence and general feedback is collected from all school sessions, to aid evaluation and service planning. All feedback was very positive.

The lead teacher for the **Operation Portchester Project** with **Red Barn Primary School** described the project with the Community Engagement and Learning Team as "Without a doubt; the most exciting topic I have worked on in my 10 years teaching!"

This HLF funded local history project was planned and run as a partnership between Westbury Manor Museum and Red Barn Primary School, with most of the school sessions and installation of the final exhibition being carried out in the summer term. An open evening for the school community to mark the exhibition opening, and a family workshop linked to the exhibition at the start of the holiday, added to the more formal education aspects.

The project evaluation included soliciting pupil feedback regarding enjoyment, learning new skills, impact and motivation for further learning. Just a few of the many hugely positive comments were:

"I am going to look more into history & the past...talk to my nan...research at the library..."

"I learnt how to interview someone... how to design a game for an exhibition... how to recognise the Victorian features of houses... how to use a video camera..."

"I enjoyed the trips... the census records...asking questions and learning about others' lives...setting up the museum..."

"We didn't just have to learn, we got to explore too"

The comments by visitors to the children's exhibition were equally heartening and included:

"Speechless! Outstanding! This is the most amazing goal to a topic I have ever seen!"



Red Barn's Year 5 history detectives with ACELO Emma Hart

The Animation Project with Ranvilles Junior School also culminated in this reporting period, with a celebratory event for the families of the children involved at Ashcroft Arts Centre. The finished animation will feature in the up-coming Meet the Victorians exhibition. The Community Engagement and Learning team are now working with Harrison Primary School on other local elements for this exhibition, to be reported on next time.

A new initiative took place in July – an in-service training visit to the museum by the staff of Wicor Primary School to learn how to use the local history resources. The Head teacher wrote: "25 teachers and learning support staff had a very informative session at Westbury Manor Museum, led by Emma Hart. In addition to a guided tour of the museum, we were shown the range of historical sources held at the museum and how these might be used to support the school's local studies curriculum. The provision of expert learning staff at the museum makes these excellent collections accessible to schools"

#### 4.2 Community Engagement and Learning:

In line with the Service Plan aim of widening participation, a programme of activities aimed at different audiences was offered over the last 5 months April-August. 414 people took part in **led activities**. Many more benefitted from the **self-led offer** provided by the Community Engagement and Learning Team which

consisted of the Museum Explorers family games, Lego Mini Figure Hunts for the Easter and Half Term Holidays (1332 participants), and activities in the Operation Portchester exhibition in the summer holiday. The Anglo-Saxon festival added a further 474 participants.

Activity/Event	Target	Date	No. of
Addivity/Event	Audience	Date	participants
Self-led Lego Mini Figure Hunt	Children	2-13 April & 25 May – 1 Jun	1332
2 X Lego Animation Workshops	Families	3 & 4 April	33
'Game On' craft workshop linked to permanent displays	Families	10 April	49
Animation Project presentation evening at Ashcroft Arts Centre (Outreach by CE&L Team)	Children & families of Ranvilles Infant School	26 April	34
3 X Lego Masterclass workshops	Families	29 May	63
Anglo Saxon festival	Families & community	8 June	474
Operation Portchester Private View evening	School community of Red Barn Primary	2 July	118
Spy Disguise workshop linked to exhibition	Families	31 Jul	61
3-day Dramatic Discovery drama workshop & performance	Children & families	7-9 Aug	16
3-day Night at the Museum drama workshop & performance	Children & families	12-14 Aug	19
Fly or Flop workshop linked to Speed exhibition	Families	28 Aug	21

The Community Engagement and Learning Team are currently working on the local elements of the Meet the Victorians exhibition with Westbury volunteers and local schools as well as forward planning for the 2014 commemorations of the beginning of the First World War, including planning for 'Entrenched' WW1 project with local secondary schools.

#### 5 Marketing and Management

#### 5.1 Publicity and promotion

In June 2013 a south-east area What's On leaflet, with a print run of 5,000 was produced. This covered the period from July to September 2013 and featured Westbury Manor Museum, Eastleigh Museum, Bursledon Windmill, Gosport Discovery Centre and Gosport Gallery. It was professionally distributed throughout the region. In August a new edition was produced covering the period October 2013 to January 2014. The print run was increased to 10,000 to cover the longer period and distribution has now commenced.

50,000 copies of a special 48 page bumper edition of 'Enjoy Hampshire Museums' were printed in March 2013. It includes museums throughout Hampshire, was designed to appeal to both residents and tourists alike and contains a number of vouchers so its effectiveness can be monitored. It continues to be distributed county-wide to TICs, libraries, museums, accommodation providers, educational establishments, attractions, arts centres, theatres, supermarkets etc.

The service is also preparing for an intensive programme of publicity to promote a forthcoming new Lego Mania display which will be arriving in October. It is hoped that this will build upon the success of the earlier programme.

#### 5.2 Online marketing

Events at Westbury Manor Museum were promoted on a monthly basis via the Hampshire County Council cultural e-newsletter, Showcase. With new people signing up all the time, Showcase is now reaching over 30,000 subscribers. It regularly features both an exhibition and an object of the month as well as signposting recipients to events in their local area. In addition, the monthly e-newsletter Museums Monthly is sent to nearly 12,000 subscribers who have asked to receive museums specific information.

#### 5.3 Research

Postcodes are now routinely collected from visitors at key sites over two 3 monthly periods - January to March and June to August. These are profiled using Mosaic software and provide on-going information on which groups of people are using and not using our services and how individual visitor profiles compare to the local area. This feeds into the service and marketing planning processes.

#### 5.4 Social Media

The Facebook page and twitter feed set up by the Exhibitions team at Chilcomb House to promote exhibitions and events at Museums Service sites are now well established. Facebook now has almost 950 "likes" and twitter over 1500 followers.

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Committee:	Westbury Manor Joint Management Committee
Date:	08 October 2013
Title:	Monday Opening at Westbury Manor Museum
Report from:	Tom de Wit, South East Area Curator, Arts & Museums Service
Contact details:	tom.dewit@hants.gov.uk

#### 1. Purpose of Report

1.1 The purpose of this paper is present options for re-opening Westbury Manor Museum on Mondays. The paper presents two options for consideration by and recommendation of the Committee.

#### 2. Background information

- 2.1 In July 2011, as part of the Phase 1 restructure to enable the Museum Service to adapt to the end of Renaissance funding and to be resilient to a challenging economic environment, Westbury Manor Museum reduced its opening hours by closing Mondays. At that time this was the most effective day to close in terms of a consistent approach across the service and taking account of the working times of the museum team.
- 2.2 Closing on Mondays in Fareham means that the museum cannot take advantage of the increased footfall in West Street brought by the market which may have had an impact on visitor numbers.
- 2.3 Following the successful implementation of a Phase 2 restructure to create the Arts and Museums Service in June 2012, which introduced Museum Volunteers to the team delivering the service, the Museum is now in a position to consider changing hours to enable Monday opening to be reintroduced.

#### 3. Options

3.1 Option 1 - Re-open on Mondays and close on Wednesdays or Thursdays

Wednesday and Thursday are currently the lowest attended days. Closing on one of these days and re-opening on Monday would deliver some benefit in terms of visitor numbers due to the significance of Mondays for Fareham.

This solution would represent no change to total core staff hours and would be achieved by swapping either Wednesday or Thursday for Monday opening. This option also retains the potential for the site to be opened on selected Wednesdays or Thursdays for tailored education visits and specific one-off events subject to staffing availability for such events.

#### 3.2 Option 2 - Earlier closing on all days to enable 6-day opening

This option would mean reducing the hours across all days to enable the Museum to open Monday-Saturday. This would be achieved by closing an hour earlier on weekdays and two hours earlier on Saturdays. So the current opening hours of

Tuesday-Friday 10am – 5pm

Saturday 10am – 4pm

Sunday Closed

would under this proposal become

Monday-Friday 10am - 4pm

Saturday 10am – 2pm

Sunday Closed

The last hour in the day is the least well attended so it would allow the museum to maximise the effectiveness of its opening hours. It would give consistent and easily remembered daily opening times. Events and activities are usually scheduled for morning or early afternoon so should remain largely unaffected. If introduced with good publicity, visitors would be easily able to plan around these opening times.

#### 4 Other Factors

#### 4.1 Staff & Volunteers

Initial informal conversations have taken place with staff and volunteers. These have indicated a positive reaction to change of opening hours. Staff and volunteers would need to be consulted in more detail about the proposal once a steer has been given about which option is recommended.

#### 4.2 Potential Costs

In considering six day opening, there is a need to consider any potential increase in costs. Other issues that would require further consideration would be any impact of staff leave and sickness being spread over a greater number of days or by factors such as increased energy costs. Energy costs are estimated to cost £970 more per annum for a six day week (based on the 2012 daily energy costs of £19.47 per day).

#### 4.3 Time frames

The timing of any decision to change opening times needs to be carefully considered to ensure maximum benefit in terms of publicity whilst ensuring adequate time for staff consultation, decision making processes etc.

#### 4.4 Central Services

For both options, there may be some added complexity linked to the provision of central museum services. Maintenance and collections work is currently conducted on Mondays whenever possible and the rotas for sometimes part time staff who carry out this work reflects this. A change in opening days at Westbury Manor, may create some knock on effect for maintenance and collections staff that would need further thought.

These other factors would need to be resolved before any change to opening times takes place to ensure that all practical consideration and cost implications have been fully addressed.

#### Recommendation

That the Westbury Manor Museum Joint Management Committee:

- 1. Considers the options for Monday opening
- 2. Recommends that the museum trials Option 1 over a 12 month period thereby opening on Monday and closing on Wednesday or Thursday with the aim to generate increased participation.
- 3. Recommends that the museum further explores Option 2 including more detailed analysis of the operational and financial issues mentioned in this report, to be considered once the impact of Option 1 has been established.

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#### Westbury Manor Museum JMC - Budget 2013/14

	Budget	Actuals to 31 August 2013	Draft Budget
	2013/14	2013/14	2014/15
	£		
Venue Management	7,138	2,974	7,138
Area Community Curator (33%)	14,200	5,625	14,200
Front of House Staff	27,388	10,277	27,388
Essential Maintenance and Venue Costs*	32,100	15,277	32,100
Exhibitions	28,699	11,958	28,699
Collections	42,991	17,913	42,991
Learning & Community Engagement	34,475	14,365	34,475
Management & Marketing	11,050	4,604	11,050
Total Expenditure	198,041	82,993	198,041
Income	15,200	9,114	15,200
Net Expenditure	182,841	73,879	182,841
Fareham BC contribution	71,700	0	71,700
HCC Contribution	111,141	73,879	111,141
Total Income	182,841	73,879	182,841

<sup>\*</sup> Due to annual fluctuations in property and maintenance costs, some years this line will be overspent as works need to be carried out and in other years the burden will be lighter. HCC will pick up any such overspend in years when more work needs to be done.

In addition to the above, it is recognised that Fareham BC makes the following additional contributions:

Employees	6,200
Premises (maintenance of grounds)	5,000
Commercial rent value of Westbury Manor Museum	40,000
Central Costs (including Committee Section)	7,800
Total	59,000

When added to FBC's contribution the figures are as follows:

FBC 130,700 HCC\*\* 111,141 Total 241,841

<sup>\*\*</sup> Excludes all HCC Central Costs such as Finance, HR, IT, Administration and Legal Services which are £36,431